



Lesson 27: Hotel Reservations

Exercise 01

Vocabulary

available	(ADJ)	able to be used, bought or found	Our new cell phone is now available for sale online.
double room	(N)	a bedroom for two people	We stayed in a double room with a nice view.
suitable	(ADJ)	right or appropriate for something	She asked her husband which dress was most suitable.
reserve	(V)	to ask for a place in a hotel, restaurant, plane etc. to be kept for someone to use at a particular time in the future	We called the restaurant to reserve a table.
credit card	(N)	a small plastic card that a person uses to purchase things	If you have an international credit card , you can use express checkout.
check out	(PHRV)	to vacate the accommodation after paying for it	I'm just about to check out .

Exercise 02

Dialogue Practice

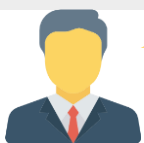
Read the dialogue aloud with your teacher.

Mr. Smith makes a hotel reservation.



Good morning. Grey Hotel, this is Robert James speaking. What can I do for you?

Receptionist



Mr. Smith

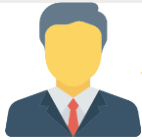
Good morning. I would like to book a room please. Are there any rooms available?





Receptionist

Let me check, sir. What dates would you like to stay? Also, would you like a single, double or family room?



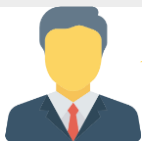
Mr. Smith

We would like to stay from December 30th to January 2nd. I'll be coming with my wife, as well as my daughter and son. What room do you have that would be suitable for 4 people?



Receptionist

A double or family room would work.



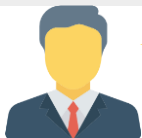
Mr. Smith

Okay, I'll reserve one family room. What time is check in and check out? Also, do you accept credit cards?



Receptionist

You can check in at any time during the day of arrival, but we kindly ask that you check out before noon on the day of departure. As for payment method, credit card is fine.



Mr. Smith

Thank you for the information. You've been very helpful.

Check your understanding:

- When will Mr. Smith and his family stay in the hotel?
- What kind of room did Mr. Smith reserve?
- How will Mr. Smith pay for the reservation?



Exercise 03

Role Play

Role-play the following situation with your teacher.

Situation:

- You want to book a hotel room.
- Call the hotel receptionist and inquire about a room.

Exercise 04

Discussion

- 1) Where do you usually spend your holidays?
- 2) Who do you usually travel with?
- 3) What is the average cost of a hotel room in your country?
- 4) Where do you usually stay when you travel?
- 5) Which would you prefer: a room that is spacious but expensive or one that is cheap but small?

